

E-scooters: What do they mean for the safety of cyclists?

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ABSTRACT

The popularity of e-scooters is on the rise in Austria, as in many other countries, and e-scooters are now being increasingly used as a mode of transport above all in urban areas. Since 1 June 2019, e-scooter riders in Austria have been subject to the same road traffic regulations as cyclists. However, since the e-scooter trend is still very new, there is currently only limited data and/or research findings available on the road safety of e-scooter riders themselves or the potential effects of the increased use of e-scooters on the safety of other road users, in particular cyclists and pedestrians. In 2019, KfV therefore conducted an extensive study of e-scooters to analyse existing data (e.g. on accidents), collect new data (e.g. on the behaviour of e-scooter riders and attitudes towards e-scooters) and develop proposals for corresponding road safety measures. In spring 2021, KfV once more carried out road traffic observations of e-scooter riders to get up-to-date data. Results show that the current regulation requiring e-scooter riders to use cycle paths and lanes should be supported since the differences in speed between e-scooters and bicycles are generally far lower than those between e-scooters and pedestrians. Rising traffic volumes, speeds and speed differences on cycle paths and lanes must be taken into consideration in bicycle traffic planning and the definition of regulations. Generally, there is a need for awareness-raising among e-scooter riders and other road users and KfV recommends the definition and introduction of more specific regulations for e-scooters (e.g. on brakes).

Keywords: e-scooters, legal regulations, accident statistics, behaviour and knowledge of e-scooter riders, measures.

1 INTRODUCTION

24 E-scooters are becoming an increasingly popular mode of transport in many cities and countries
25 around the globe, and Austria is not different. Around 30,000 e-scooters were sold in Austria in 2019,
26 and this figure is forecast to continue to rise in the coming years. In addition, e-scooters are also widely
27 available for hire in a growing number of cities across the country (e.g. Vienna, Linz, Innsbruck,
28 Klagenfurt).

29 The increase in the use of e-scooters raises new issues for road safety. To expand the available
30 knowledge and to get more data on road safety for e-scooters in Austria, the Austrian Road Safety
31 Board (KFV) carried out an extensive study of e-scooters in 2019. The aims of this study were to
32 examine the current regulations for e-scooters, analyse available accident statistics and gather new
33 data on the behaviour and knowledge of e-scooter riders. This new data allows to answer the question:
34 What should be done from a traffic safety perspective to safely integrate e-scooters into the traffic
35 system. The new data and findings were then used to develop measures to improve road safety both
36 for e-scooter riders and other road users alike (in particular cyclists and pedestrians). In spring 2021,
37 KFV once more carried out real traffic observations of e-scooter riders to get up-to-date data.

38 New regulations for e-scooters came into force in Austria on 1 June 2019. Since that date, the
39 regulations applicable to bicycles have been applied essentially to e-scooters as well. E-scooters must
40 be ridden on cycle paths or lanes when these are available (exception: cycle paths that are not subject
41 to use), otherwise they must be ridden on the road. Riding an e-scooter on a pavement is prohibited
42 (except for some individual cases). As far as equipment is concerned, regulations for e-scooters differ
43 in some respects (e.g. brakes, horn) to those for bicycles. In Austria, the maximum speed limit for
44 e-scooters is 25 km/h.

45 **2 METHOD**

46 Legal regulations were studied by analysing the applicable legal texts.

47 Two data sources were used to identify accidents involving e-scooters, namely the KFV Injury Database
48 (KFV-IDB) and media reports. The KFV-IDB is based on interviews with accident victims in hospitals and

49 is maintained by KfV. Media reports on e-scooter accidents were identified through a search in the
50 APA-Onlinemanager, an information and research platform maintained by the Austria Press Agency
51 (APA). The results of this search were compared with those from searches in the online editions of
52 selected media publications and a general Google search. The accident analysis for both data sources
53 covered the period from 2015 to 05/2021.

54 Attitudes and behaviour of the general public towards e-scooters were measured in an Austria-wide
55 survey of 501 e-scooter users and 598 non-e-scooter users in June 2019. The survey was carried out
56 both online (nationwide) by a market and opinion research company (commissioned by KfV) and
57 offline (at randomly selected sites in Vienna) using trained interviewers. No significant differences in
58 the results of the online and on-site surveys were identified.

59 The behaviour (e.g. speed, use of cycle paths/lanes) of around 1,500 e-scooter riders in actual road
60 traffic was observed over a three-month period from June to August 2019. In spring 2021, up-to-date
61 data concerning the behaviour of more than 700 e-scooter riders was collected. The observations were
62 conducted in person (i.e. not using video recordings) at selected sites by trained observers. The speeds
63 travelled by e-scooters were measured using handheld radar speed guns (point measurements). The
64 observations were carried out on different days of the week (Monday to Friday) and at different times
65 of the day (between 7 am and 7 pm).

66 Brake tests (270 test rides) were carried out in the period from November 2019 to January 2020 on a
67 test circuit in Vienna using five typical e-scooter models and one typical trekking bicycle. The e-scooter
68 models selected for the tests were equipped with different brake systems: hand-lever operated
69 brakes, electric hand brakes (operated like the throttle), foot-operated brakes or a combination
70 thereof.

71 **3 RESULTS**

72 In 2020, around 1,300 e-scooter riders in Austria suffered severe injuries from e-scooter accidents that
73 required hospital treatment (Source: KFV-IDB)¹. This figure does not include e-scooters accident
74 victims who suffered less severe injuries and were either treated by a general practitioner or did not
75 require medical treatment. Given the lack of unequivocal data in the official accident statistics (no
76 separate category for e-scooter accidents) and the assumed high number of unreported incidents (as
77 it is the case for bicycles), the precise number of e-scooter accidents and/or accident victims cannot
78 be determined. However, the available data on e-scooter accidents (n=133) indicate some trends.
79 Most injured e-scooter riders are male. E-scooter accident victims tend to be younger (under 40 years
80 of age). E-scooter accidents occur mainly on road infrastructure for pedestrians (27 %) or cyclists
81 (22 %), followed by road lanes shared with motor vehicles (37 %). The majority are single-vehicle
82 accidents (64 %) that are usually the fault of the e-scooter riders themselves. The main causes of
83 e-scooter accidents are misjudgement, lack of due care and attention, distraction or misconduct (e.g.
84 riding on the pavement).

85 The survey of 501 e-scooter users and 598 non-e-scooter users in June 2019 shows that neither group
86 has adequate knowledge of road traffic regulations that apply to e-scooters. One in two of the
87 e-scooter users surveyed (54 %) consider e-scooters to be either very dangerous or fairly dangerous
88 for cyclists. This figure is even higher among non-e-scooter users (63 %). The survey participants see
89 particular potential for conflicts and accidents involving e-scooters and vulnerable road users (cyclists
90 and pedestrians). They name lack of due care and attention/distraction, disregard for traffic
91 regulations, violations of the right of way, excessive speed and insufficient safety distances as the
92 primary causes of such conflicts and (near-)accidents.

93 The measurements of speeds travelled by e-scooters at 22 different locations except intersections (e.g.
94 cycle paths, cycle lanes, road, pedestrian zones, pavements) across Vienna show that e-scooter riders

¹ In comparison, around 34,100 cyclists required hospital treatment for severe injuries sustained in road accidents in the same period.

95 (n=909) travel at an average speed of 15.1 km/h. The highest speed measured was 31 km/h. 15 % of
96 the e-scooters measured were travelling at a speed of above 20 km/h. E-scooters are ridden at similar
97 speeds on cycleways (cycle paths, cycle lanes, multipurpose lanes) and roads (around 15 to 17 km/h).
98 While e-scooter users clearly reduced speed when riding illegally on pavements, they still ride too fast
99 (on average 10 km/h) for mixed traffic with pedestrians. Both, e-scooter users (n=221) and cyclists
100 (n=396), significantly exceed the legally permitted speed limit of 10 km/h when approaching a cyclist
101 crossing without traffic lights (average speed for e-scooters: 15.4 km/h, for cyclists 17.2 km/h, about
102 5 metres before the intersection).

103 The observations of 667 e-scooter riders in Vienna regarding their use of road infrastructure revealed
104 that 15 % of them ride on the pavement (2019: 34 %). If a cycle path is available, 88 % of the 335
105 observed e-scooter riders use the cycle path; the others drive on the pavement (9 %, 2019: 23 %) or
106 the road (3 %, 2019: 4 %). If a cycle or shared traffic lane is available, 91 % (2019: 48 %) of the 206
107 observed e-scooter riders use this infrastructure, but almost one in ten e-scooter rider drives on the
108 pavement (9 %, 2019: 46 %).

109 The results of the e-scooter-braking tests reveal large differences in braking decelerations for the
110 different e-scooter models and bicycle tested. The mean braking deceleration on the flat when coming
111 to a complete stop from a speed of 15 km/h ranged from 1.4 m/s² (worst-performing model) to
112 5.4 m/s² (best-performing model). Only one of five e-scooter models tested exceeded the minimum
113 braking deceleration of 4 m/s² required for bicycles in Austria (which does not apply to e-scooters).
114 The trekking bike tested had an average braking deceleration of 6.6 m/s². The braking deceleration on
115 a slope (5 % gradient) was around 20 to 30 % lower than on the flat.

116 **4 DISCUSSION**

117 The large number of single-vehicle e-scooter accidents and reported potential for conflicts between
118 e-scooter riders and cyclists or pedestrians indicate a need for greater awareness-raising for road
119 safety among e-scooter riders and other road users.

120 The current regulation requiring e-scooter riders to use cycle paths and lanes should be supported
121 since the differences in speed between e-scooters and bicycles are generally far lower than those
122 between e-scooters and pedestrians.

123 It can be assumed that the growing numbers of e-scooters and e-bikes will raise traffic volumes, speeds
124 and speed differences on cycle paths and lanes. This will have consequences from an infrastructure
125 perspective (e.g. a need for greater visibility ranges at crossings and junctions, wider paths/lanes) and
126 for other forms of traffic (e.g. a rise in the difference in speed between pedestrians and cyclists) and
127 must be taken into consideration in bicycle traffic planning and for the definition of regulations. The
128 provision of adequate – and adequately sized – cycle paths and lanes will also encourage adherence
129 to the traffic regulations and reduce the need for e-scooter users to ride on pavements.

130 The results of the e-scooter braking tests indicate that the current provisions for e-scooter brakes in
131 Austria (e-scooters must have an effective braking system) are not sufficient. KfV recommends the
132 definition and introduction of more specific regulations for e-scooter brakes (a minimum required
133 braking deceleration, two brake operating devices, at least one of which can be operated without
134 electric assistance).

135 **5 CONCLUSIONS**

136 The increasing use of e-scooters, accompanying rise in accident numbers and limited availability of
137 research findings on the behaviour of e-scooter riders on the roads all underscore the need to address
138 this new mode of transport from a road safety perspective. The survey of e-scooter and non-e-scooter
139 users, observation of the behaviour of e-scooter users on the roads and measurement of e-scooter
140 speeds and braking distances carried out for the purposes of this study provide extensive new insights
141 into this topic. The next step is to discuss regulatory, infrastructure, awareness-raising and education
142 measures in expert groups and implement selected measures as soon as possible. The KfV film “dos
143 and don’ts for e-scooter riders” (download: <https://www.youtube.com/watch?v=H8IOsvK6Htl>)
144 informs about important rules regarding e-scooters.